

**PATA REHABILITATION SPECIALISTS**  
**Informed Consent for Telehealth Services**

**Telehealth Defined:**

Telehealth means the remote delivering of health care services via technology-assisted media. This includes a wide array of clinical services and various forms of technology. The technology includes but is not limited to, a telephone, video, internet, a smartphone, tablet, PC desktop system or other electronic means. The delivery method must be secured by two-way encryption to be considered secure. Synchronous (at the same time) secure video chatting is the preferred method of service delivery.

**Limitations of Telehealth Therapy Services:**

While Telehealth offers several advantages such as convenience and flexibility, it is an alternative form of therapy or adjunct to therapy and thus may involve disadvantages and limitations. For example, there may be a disruption to the service (e.g., phone gets cut off or video drops). This can be frustrating and interrupt the normal flow of personal interaction.

Additionally, the therapy office decreases the likelihood of interruptions. However, there are ways to minimize interruptions and maximize privacy and effectiveness. As the therapist, I will take every precaution to insure a technologically secure and environmentally private session. As the client, you are responsible for finding a private quiet location where the sessions may be conducted. Consider using a "do not disturb" sign/note on the door. The virtual sessions should be conducted on a WiFi connection for the best connection and to minimize disruption.

**In Case of Technology Failure:**

I understand that during a Telehealth session we could encounter a technological failure. Difficulties with hardware, software, equipment, and/or services supplied by a 3rd party may result in service interruptions. If something occurs to prevent or disrupt any scheduled appointment due to technical complications and the session cannot be completed via online video conferencing, please call the therapist back at: 570-406-9083. We may also reschedule if there are problems with connectivity.

**Structure and Cost of Sessions:**

We offer face-to-face speech, language, and voice therapy sessions when appropriate and available. However, based on our ability to arrange in-person sessions we may provide virtual therapy if your treatment needs determine that Telehealth services are appropriate for you. Please remember that your insurance company may or may not cover therapy via phone or video. Please contact your insurance provider to verify coverage via Telehealth.

**Consent to Treatment:**

**I voluntarily agree to receive online therapy services from PATA Rehabilitation Specialists using a HIPAA compliant audio/video platform. I understand that I may withdraw consent for Telehealth services at any time. By signing this Informed Consent, I, the undersigned client, acknowledge that I have both read and understood all the terms and information above.**

**Patient/Client Signature:** \_\_\_\_\_

**Parent/Guardian Signature (if under 18 years of age):** \_\_\_\_\_

**Date:** \_\_\_\_\_